



# Announcing...

**Progressive**  
Waste Solutions

## Fully Automated Trash & Recycle Collection

### The Benefits of Fully Automated Collection

- Everyone receives a **FREE** trash and recycling cart.
- Neighborhoods are cleaner and more visually appealing without unsightly cans or bags at the curb.
- Keeps animals out of the trash and the hinging lids control odors.
- Convenient and easy to use; just tip and roll. No more having to lift heavy cans.



PRSR STD  
US POSTAGE PAID  
ST. LOUIS, MO  
PERMIT #681

Progressive Waste Solutions  
196 Northwest Industrial Court  
Bridgeton, MO 63044



95 gal TRASH

95 gal RECYCLE

See Inside

## DETAILS ABOUT YOUR NEW AUTOMATED COLLECTION

## Holiday Schedule

### Holiday Collection Schedule:

**Progressive Waste Solutions will observe the following six national holidays:**

New Year's Day, Memorial Day, Independence Day, Thanksgiving Day, Labor Day and Christmas Day.

**All scheduled collections following an observed holiday will roll one day.** For example, when the holiday falls on a Monday the schedule will be as follows:

- Monday** service .....rolls to **Tuesday**
- Tuesday** service .....rolls to **Wednesday**
- Thursday** service .....rolls to **Friday**
- Friday** service .....rolls to **Saturday**

**Holidays which fall during the week will only affect collections after the holiday.** All pickups prior to the holiday will remain on the regular schedule. For example, when the holiday falls on a Thursday:

- Monday** service .....**No change**
- Tuesday** service .....**No change**
- Thursday** service .....rolls to **Friday**
- Friday** service .....rolls to **Saturday**



**Cart Dimensions:**  
95-gallon (45" H x 29" W x 34" D)

### All households will receive:

- One (1) 95-gallon Trash cart. (Black Lid)
- One (1) 95-gallon Recycling cart. (Yellow Lid)

### Requesting an alternate cart size:

If after 60 days, you decide you would prefer a smaller 65-gallon cart size, contact Customer Service at (636) 321-2100. You may request 65-gallon carts be delivered to replace the 95-gallon carts. This will be a one time replacement.

**AS PART OF THE NEW CONTRACT, YOU WILL BE REQUIRED TO USE YOUR NEW CARTS!**



# Progressive Waste Solutions

## Proud partners with the CITY OF FESTUS

*Automated Waste Collection Service is coming to the City of Festus,  
with savings for both you and the City!*

**Dear Festus Resident,**

Progressive Waste Solutions is pleased to announce we have extended our partnership with the City of Festus. On **Friday, January 2, 2015**, Progressive will begin automated residential pick-up of your trash and recycling. The solid waste and recycling collection frequency will remain once per week. However, in December you will receive additional information noting your revised trash and recycling pick-up days. Some neighborhoods will have no change to their schedule. Other neighborhoods may have their pickup day changed. Please be attentive for this additional information to follow.

During the week of December 8, 2014, Progressive will begin delivery of 95-gallon trash and recycling carts to all single-family, Festus households. Each household will receive one (1) cart for trash and one (1) cart for recycling at no extra cost. You may begin using these carts immediately. **Effective Friday, January 2, the use of these carts will become mandatory for every household.** Please note: the seasonal yard waste program has not changed.

## Did you know...?



**Progressive**  
Waste Solutions



**About 75% of all household waste is recyclable. Here are just a few things your recycled items could become!**



## FAQ

### Frequently Asked Questions

**How much will the new service cost?** Your new carts will be provided **FREE** of charge.

**Will my collection schedule change?** Effective **January 2nd**, some collection schedules will change. In December, you will receive additional information explaining the new collection schedule.

**What time should I put the carts out for collection?** Please have your carts at the curb by **6 a.m.**

**When will I get my carts?** Your new carts will be delivered by the middle of **December**. You may begin using them as soon as they arrive.

**Where do I place the carts for collection?** On pick up day, place your carts **at the curb** with the opening of the carts **facing the road**. Please place them at least 4 feet apart and 4 feet from any other obstacles (e.g. mailboxes, parked cars, trees, light posts).

**Will the holidays affect my collection schedule?** **Yes**. Please see the Quick Reference Guide (reverse) for the holiday collection schedule.

**Has the yard waste program changed?** **No**. The seasonal yard waste collection program will remain unchanged. Please continue to place your yard waste in unlined cans or Kraft paper bags. The **12** bag limit remains in effect.

**Can I use my own carts, cans or bags?** **No**. You must use **ONLY** the cart(s) Progressive Waste has provided for you. All trash and recycling

must be placed **inside** the carts. Bags may no longer be used.

**What if I have more trash/recycle waste than will fit in the cart?** If you consistently have more than the average amount of trash or recycle waste each week, you may rent an **additional cart**. Please call our Customer Service department to discuss service options at **(636) 321-2100**.

**What if I move?** If you move, **DO NOT** take the carts with you. The carts are the property of **Progressive Waste Solutions**, and are assigned to your street address. Please **notify the City** of your move.

**What can I do with my old trash cans?** We suggest you **re-purpose** your old can for yard waste collection and disposal. Plastic cans may be placed inside your recycling cart for pick up. Metal cans must be tagged for bulk pick up.

**What constitutes a "bulk" item, and how can I dispose of them?** Bulk items include furniture, box springs, mattresses, and any other items that cannot be **safely loaded** into the solid waste cart. Excluded items are concrete, bricks, vehicles, tires, car parts and construction materials. Appliances are **not** bulk items, they are considered "white goods."

Festus residents are allowed **one** free bulk item per week (must weigh under 50 pounds, **NO APPLIANCES**). Each additional item must have a \$1.00 sticker affixed to it, available at **City Hall**.